



<b>Position Title</b>	Gate Attendant
<b>Location</b>	Various Venues
<b>Reports to</b>	Match Day Manager
<b>Key Relationships</b>	<ul style="list-style-type: none"><li>• Match Day Managers</li><li>• Other Gate Attendants</li><li>• Match Spectators</li></ul>
<b>Department</b>	Football Operations Department
<b>Classification</b>	Casual
<b>Date Prepared</b>	January 2024

<b>Vision Statement</b>	The Victorian Amateur Football Association’s vision is to grow all aspects of the VAFA to enable a competition that our community can continue to be passionate and proud of.
<b>Values</b>	<p><b>Inclusive</b> To have an environment that is safe, equitable and welcoming for all people. We honour, respect and celebrate all differences visible and invisible.</p> <p><b>Respect</b> To always show respect to every person that we interact with, and in turn, to earn the respect of others for all that we do.</p> <p><b>Integrity</b> Govern the VAFA in accordance with member approved Rules and Regulations that progress and grow the VAFA while preserving its traditional elements.</p> <p><b>Community</b> Represent, connect and support everyone within the VAFA community.</p>
<b>Roles and Responsibilities</b>	<p>The Gate Attendant will be responsible for:</p> <ul style="list-style-type: none"> <li>• Welcoming guests as they arrive to the venue</li> <li>• Scanning tickets into the venue</li> <li>• Processing ticket purchases</li> </ul>
<b>Experience and Qualifications</b>	<p><b>Required</b></p> <ul style="list-style-type: none"> <li>• A preparedness to work on weekends in August and September</li> <li>• High level customer service skills and a friendly demeanour</li> <li>• Strong stakeholder management skills and experience in working with volunteers</li> <li>• Confident with using technology and apps</li> <li>• Previous experience handling money</li> <li>• An understanding of the VAFA competition</li> </ul>
<b>Expressions of Interest</b>	Please email Mark Stevens (Football Operations Coordinator) – <a href="mailto:mark@vafa.com.au">mark@vafa.com.au</a>