

Position Title	Umpire Operations Manager
Location	Elsternwick Park, 164 Glenhuntly Road, Brighton, 3186
Reports to	General Manager – Football Operations
Department	Football Operations Department
Classification	Full Time
Date Prepared	November 2019

Purpose (Mission/Aim)	The Victorian Amateur Football Association aspires to provide all stakeholders of the competition with an affordable, enjoyable and competitive game of Australian Rules Football in a safe environment, whilst making a meaningful contribution to the community and the development of the game.
Overall Role	 The Umpire Operations Manager will: Develop an ongoing component of the VAFA Strategic Plan to ensure the umpire needs of the competition are met Manage the structure of the Umpiring Department Mange the Umpire Coaches of the specific disciplines, including Field/Boundary/Goal/Fitness and Development Develop strong processes and reporting streams for the smooth operation on the Umpiring Department Develop strong lines of communication with VAFA clubs, the VAFAUA and other key stakeholders Uphold the core values of the VAFA which include the amateur status of playing for the love of the game and VAFA's no alcohol policy Work with all VAFA stakeholders including other football competitions, clubs, coaches, umpires, volunteers and sponsors
Experience and Qualifications Department	Required Sound knowledge of the football industry Sports Administration Degree or a relevant field Strong communication and organisation skills Strong IT and administration skills Desired Umpiring experience Experience in the sport and recreation industry Business administration

Football Knowledge – Community Football in Victoria

 Knowledge of community football landscape in Victoria at a league and club level, and the key issues impacting on community football and umpiring

Relationship Development - Stakeholder Focus

- Develop and sustain productive relationships with all stakeholders
- Proactively meet stakeholder needs including club umpires, administrators, coaches and volunteers as well as the VAFA UA

Key Competencies (Skills and Knowledge)

Planning and Organisation

- Capacity to plan objectives and implement strategies
- Problem solving ability
- Proactively identify potential risks and implement preventative actions
- Preparation of reports for the CEO
- Flexible to assist and manage requests from other internal departments

Effective Communication

- Ability to use a range of communication methods to communicate effectively with stakeholders eg. verbal and written
- Ability to anticipate stakeholder needs and communicate accordingly
- High interpersonal skills
- Ability to write articles / promotional items as required
- Strong understanding of social media and an ability to discern appropriate use by all stakeholders

Administration

- Capacity to effectively record information, processes and systems to maintain accurate records
- Ability to review and improve systems
- High level competency in Microsoft Office applications, databases, website management and the internet

•	Responsible for minute taking on relevant sub-
	committees

Time Management

- Ability to effectively prioritise tasks to ensure delivery against key result areas
- Capability to manage a range of simultaneous projects and programs

Key Relationship

Communication Requirements

and

Football Reports to:

• General Manager – Football Operations

Direct Deports:

- Student Placements As appointed
- Umpire Coaches

Internal Communications

- VAFA CEO
- VAFA Staff
- VAFAUA

External Communications (Stakeholders)

- VAFA Board
- VAFA Clubs
- AFL Victoria
- Junior Football Bodies / Umpiring Departments